



5 Star Guarantee

Communication

Highfields Builder considers communication as a key for any building process to run smoothly and ensures client satisfaction. You'll have direct access to Scott who is not only the builder but the director of the business. We love to connect weekly with our clients, these meetings with Scott and your assigned foreman are to discuss the progress of your build and an opportunity for you to ask questions. We guarantee that if we are unavailable to take your call immediately during work hours, we will return your call within 4 hours and return emails within 24 hours.

Budget

Our fixed price quotes are transparent ensuring no hidden costs. We stand by our fixed price unless amendments to the contract are made by the client, when this is the case a variation advice will be issued and approved by the client before the commencement of additional work. With 15 years' experience we have developed an extensive checklist and estimating program called 'My construct' which is an integrated system that captures all pricing and scheduling to streamline the construction process. We guarantee accurate and added value pricing.

Timeline

Scheduling is a key component for all projects to ensure you are provided with an accurate timeline and communications on progress throughout your build. We have weekly construction meetings with the team, we break the job down by stage to make sure we have achievable milestones. Every job has a dedicated project manager and they conduct daily team meetings to ensure, any issues are being addressed, to maintain the timeline and check that standards are maintained.

Quality

Highfields Builder guarantees that only certified builders and subcontractors will be working on your home throughout the build we use a Quality Assurance Checklist to guarantee our high-quality standards. Our subcontractors are part of our wider team, they work with us, using the same high standards and quality program. We are also members of Master Builders & QBCC.

Respect

Highfields Builder values their clients and respect their needs, our values statement includes integrity and accountability. We build every home as if it were our own. We guarantee to leave your home tidy throughout the build, upon completion we will have your new home professionally cleaned ready for you to move in. Our prime goal is for 100% satisfaction for our clients.



Proud Member

